



Volunteer Digital Buddy

Sight Service is one of the premier support agencies for people with visual impairments in the Gateshead and South Tyneside areas.

We provide information, training and support for people of all ages, their carers, families, employers and providers of public services.

Sight Service can offer reading aids and life skills training as well as assessments at home.

The Role

Volunteer Digital Buddies are required to work with blind and partially sighted people who require informal advice or information on using a range of mobile technology. Volunteers will support adults who either want to get online and learn how to use mobile technology for the first time, or improve their confidence with the basics. Digital volunteers will mostly work with learners on a one to one basis and will meet at either our Gateshead or South Tyneside Resource Centres. Although we have a range of mobile technology available, in most cases volunteers will be supporting a learner with their own laptop, tablet, or smartphone. A digital volunteer may also be required to offer support in using assistive technology required by some people with a visual impairment.

Skills needed for this role

- Friendly
- Approachable
- Excellent communication skills
- Basic knowledge of the Internet and popular IT applications
- Confidence in working with a range of different technologies

- Basic understanding of confidentiality
- Ability to promote independence
- Previous experience of working with blind or partially sighted people is not necessary.

Why volunteer with us?

- Gain experience of working with a high profile voluntary sector service provider
- Experience to add to CV
- A chance to give something back and make a difference

What support will be given?

- Training that includes induction, an introduction to Visual Impairment Awareness, assistive technology and how to make mobile technology accessible.
- Each volunteer receives a Volunteer handbook and support from a dedicated member of staff and the Volunteer Co-ordinator
- Expense paid (inline with company policy)

What do Sight Service require?

Initial Volunteer interview
Completed Volunteer Application Form
References request
Criminal Record Check Information (DBS)

I am interested who do I contact?

Maxine Munsey – Manager – Volunteering and Training
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